

【Privacy Policy】

Seven Eyes Ent. Company ("We") is committed to protecting the privacy of personal information you provide to us or that we collect about you ("Personal Information"). Personal information is information that identifies you and/or is related to you, including your name, address, date of birth, payment card details, game history, account details, and other information we hold about you.

We are controllers (also known as data controllers) about your personal information. "Controller" is a legal term, which means that we are responsible for determining the purpose for which your personal information will be processed.

We guarantee that your personal information will be processed in accordance with the data protection laws and regulations of the countries in which we operate. Therefore, we have set out in this Privacy Policy how we use your personal information.

We may update this Privacy Policy from time to time, so we recommend that you review this Privacy Policy regularly. If we make any significant changes to this Privacy Policy, we will let you know that we have made changes.

How this website collects your personal information

You will be asked to provide us with personal information for the purpose of registering and opening an account so that you can operate our website. You are not obligated to provide us with personal information.

However, certain personal information is essential for us to provide services to you (such as allowing you to play games on our website), and if you choose not to provide the information, we request to provide these services, you may not be able to have access to certain services.

We also collect information about transactions, including details of the payment cards used. We may collect personal information through surveys conducted by us or companies we engage in for such purposes. In addition, we collect information about your use of our website and services.

We also collect other information necessary for the processing of your personal information for the purposes described in this Privacy Policy.

If you provide your name, address, or other personal information to the public area of our website, we will also process this personal information.

We may also collect personal information from providers of third-party services, such as fraud prevention companies.

Finally, we may use "cookies" that collect certain information, such as the IP address of the device that constitutes your personal information.

How we use your personal information

In accordance with data protection laws and regulations, we will only process your personal information for lawful reasons.

The grounds for your handling of personal information are as follows: (i) you are required to provide services to you under the performance of your contract; (ii) where it is necessary to process personal information in accordance with legal or regulatory obligations; (iii) It is in the public interest to process personal information; (iv) with your consent; (v) it is in our lawful interest to process your personal information on the assumption that it does not harm your rights, freedoms and interests;

Below is a list of the purposes for which we process your personal information and the lawful grounds for processing it.

Purpose	Lawful grounds
Setting up and managing accounts (including deposit and withdrawal processing)	Required for the performance of the contract
To provide our services (including allowing you to play our games)	Required for the performance of the contract
To communicate with you and receive and respond to inquiries;	If communication is specifically related to our services, it is necessary to fulfill the contract. Otherwise, if it is agreed or in a lawful interest
To notify you of updates to our website and services;	When it is necessary or justifiable interest to fulfill the contract
To ensure that we meet our regulatory obligations regarding your use of our services (this includes verifying the accuracy of the information you provide and verifying your age). In this case, we may disclose your personal information to third parties or supplement it with information received from third parties (such as credit inquiry agencies.)	Required to comply with legal or regulatory obligations
To comply with our obligations under applicable laws (including gambling laws, regulations and licensing requirements related to our gambling licenses)	Required to comply with legal or regulatory obligations

To identify and disclose any tort, misconduct, or other alleged improper conduct (including money laundering) related to our website and services;	Required to comply with legal or regulatory obligations
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To prevent or detect torts. to protect the public from misconduct, negligence, or other serious torts;	necessary to comply with legal or regulatory obligations or for substantial public interest
To conduct market research to better understand the products and services you enjoy the most	When it is in a lawful interest
To analyze how you and other players use our websites and services and respond to promotions and advertisements to improve our products and services and provide you with the best offers and support, and to identify such patterns and business trends;	When it is in a lawful interest
To establish your personal profile and better understand your taste for our products and services. To recommend related games and other game sites	When it is in a lawful interest
To inform you of offers and campaigns related to our services;	On consent
* To inform you of offers and campaigns about our services or other services based on your consent (*More information can be found in the "Marketing" section below)	On consent
To provide advertising through social media. Unless you do not wish to receive such advertisements through your social media accounts	When it is in a lawful interest

<p>To support our contractual obligations or all other purposes necessary for the performance of the obligations specifically stated at the time you provide your personal information;</p>	<p>Required for the performance of the contract</p>
<p>To record calls and live chats with customer service representatives and train them to improve customer service. In addition, for security and customer confirmation,</p>	<p>Customer support training: Security and customer confirmation, where it is in your lawful interest: required to comply with legal or regulatory obligations</p>
<p>To monitor gambling patterns and identify responsible gambling concerns</p>	<p>Required to comply with legal or regulatory obligations</p>
<p>To prevent you from using our websites and services at your request</p>	<p>Required to comply with legal or regulatory obligations</p>
<p>To meet your deposit, budget, or loss settings</p>	<p>Required to comply with legal or regulatory obligations</p>
<p>To promote or market using your name, image, username, or location with your consent;</p>	<p>When it is in a lawful interest</p>
<p>Cookies: What you need to operate our website, such as interacting with the website or calling your choices as you move between pages</p>	<p>Required for the performance of the contract</p>
<p>Cookies: To analyze your use of our website and monitor your use of our website in order to continuously improve our website and services, and to customize it to a website that is more suitable for you according to your usage</p>	<p>When it is in a lawful interest</p>
<p>Cookies: To follow your movements between our sites in order to understand how you come and go to our website and to make commercial arrangements effective</p>	<p>When it is in a lawful interest</p>

Cookies: Required for compliance, including multiple accounts, unauthorized logins, and identification of potential fraud	Required to comply with legal or regulatory obligations
Cookies: Those used for third-party marketing	When it is in a lawful interest

Disclosure of personal information

In addition, we may disclose your personal information to the processing agency in order to provide services on our behalf. Such processing agents will only process your personal information in accordance with this Privacy Policy, and we will enter into an agreement with such processing agency to ensure that your personal information is kept safe.

We may also disclose your personal information in the following cases:

- Where required by laws or regulations applicable to government agencies, regulators, or enforcement agencies
- To defend us in connection with legal or/or legal proceedings.
- If we choose to outsource the operation of our website to a third-party service provider, and/or
- To obtain, sell, acquire, merge, finance, invest, reorganize, negotiate, and perform all or part of our business or assets for sale, transfer, sale, disclosure, and other proceedings in accordance with them.

【Third-party services】

The Company uses third-party services such as Google Maps, including the Google Maps API, on this website. The services provided by Google are not owned or controlled by us, and if you use Google Maps services, including the Google Maps API, you may interact directly with Google and provide information to Google, us, or both companies. [Google Map Terms of Service](#) apply when you use these services. We also process personal information in accordance with the [Google Privacy Policy](#) when you use Google Maps services. We recommend that you read Google's privacy policy to understand how we use your personal information. (Are you using it?)

Transfer of personal information

Your personal information will be transferred to third-party data processing agencies within the European Union and in Asia. In accordance with this Privacy Policy, we will take reasonable steps to ensure that sufficient measures are taken to keep your personal information safe.

Security

We take extensive technical and organizational measures to protect your personal information from loss, manipulation, and unauthorized access. Security measures include, but are not limited to, digital and physical peripheral protection, asset management, access control, and operational security controls. While we will make every reasonable effort to keep your personal information secure at all times, we will not be liable unless our negligence compromises your security, noting you that security is not fully guaranteed.

Marketing

We may use the services of third parties to provide reliable marketing services. We take steps to ensure that arrangements with these parties protect your privacy by ensure that they follow our instructions strictly when processing your personal information.

Marketing communications from our website

Users of our website may choose whether or not they receive marketing communications from us and, if so, the way they receive them.

We may use your personal information on our website to provide you with the right offer. We use cookies to understand your usage and online preferences, and from time to time we may deliver content tailored to you. Please refer to the table above and the "Cookies" section below to learn more about how cookies are used.

Marketing communications about the website may include the following information:

- New games, jackpots, and campaigns on our website available to you
- Information on prizes and prizes from our loyalty programs, campaigns, etc.
- Other campaign information on our website.

You may choose at any time to refuse to receive marketing communications from our website by following the steps below.

- Email Marketing: The outage will take effect within 72 hours of using the no-delivery link in one of our emails or contacting support@calotto.world.

You can change the notification settings at any time by following Calotto's delivery settings instructions.

Social Media Marketing

We may use the information you provide to include advertisements and customized information about our gaming sites on certain third-party social media platforms (and other social media sites) that we use through services such as Facebook and Twitter. We do not control the operation of these social media sites or how information is collected. We recommend that you read their respective privacy policies to understand how we use the personal information on these sites.

We may regularly use our advertising services to provide Facebook users with customized content about our gaming sites. When you log in to Facebook, we may include customized content. In order to provide you with such customized content, Facebook may share with us information that you have chosen to make available in accordance with their settings.

You can find out how Facebook use your information in [their Privacy Policy](#). Facebook may also show customized ads on your Facebook account. If you no longer want to receive customized ads through Facebook, you can use your Facebook account settings to manage your ad settings and choose what you want to see and don't want to see. Learn more about how to manage your Facebook [ad settings](#).

Cookies

About cookies: This Privacy Policy uses the term "cookie" to describe cookies and similar technologies for storing information (such as web beacons). A cookie is a simple text file stored on a computer or mobile (or other) device by a website server that only that server can retrieve or read the contents of that cookie. Each cookie is specific to your web browser. Cookies contain anonymous information such as unique identifiers, website names, and numbers.

Most websites and applications, including our website, use cookies to allow websites and applications to "remember" you during your visit (session cookies) or during a visit (persistent cookies) to improve the user experience for visitors.

Cookies have a variety of roles that improve the use of websites and applications, such as moving efficiently between pages, storing settings, and improving the website experience. Cookies make it faster and easier for users to interact with websites. If a website or application does not use cookies, it is considered a new visitor each time a user moves to another page on the website.

Some websites, including our site and mobile or device-specific versions and related applications of this website (collectively, the "Website" in the "Cookies" section), may also use cookies to target advertising and marketing messages, for example, based on your location and browsing habits.

Cookies include first-party cookies set by the website you are visiting, and third-party cookies set by other websites that post content on the pages or applications you are browsing.

Our cookies: We use several different cookies to recognize each user and track their activity in order to improve their experience with the website.

In addition, we use a number of third-party service providers who set cookies on our website to perform the services we provide. These services include, but are not limited to, helping you improve your use and experience of the website by tracking website activity, measuring the effectiveness of your website, and evaluating the effectiveness of marketing campaigns.

We and/or third parties may use cookies to collect or receive information from our website and use that information to post advertisements on other websites. You may view cookies used for such purposes on this website from the following sites and exclude them from collecting and using your information for targeted advertising: www.aboutads.info/choices

What to do if you don't want to set cookies: Some users find it intrusive to store information about their computers and mobile (or other) devices, especially when this information is stored or even used by third parties without your knowing.

This is generally harmless, but you don't want to see ads that target a user's hobbies, for example. If necessary, you can also block some or all cookies or delete cookies that have already been set, but you should keep in mind that in that case, the functionality of that website may be lost. Most online browsers automatically accept cookies, but you can restrict or block cookies by changing your browser settings. Information about the deletion or restriction of cookies can be found and available at www.aboutcookies.org

Storing personal information

We will retain your personal information for as long as necessary to provide our services and comply with our legal and regulatory responsibilities. Therefore, your personal information will be stored for a minimum of five years after your account is closed (if applicable) or after we are last contacted by you. If we no longer need to maintain your personal information, we may delete it sooner. If you request that you prevent access to our website and services due to self-regulation or other use, this information will be stored for a minimum of seven years.

Updating personal information

Your personal information can be updated from your account at any time. If there is a change in your personal information, please update your account as soon as possible.

Your rights

You have the following rights with regard to your personal information:

- Access to your personal information held by us (also known as a request for disclosure of personal information)
- The right to receive certain personal information in machine-readable form
- Right to correct inaccurate personal information
- Your right to revoke your consent if we specifically ask for your consent to process and maintain your personal information and there is no other legal basis for processing it
- The right to erase certain personal information, which is no longer necessary to process and maintain, to which you have revoked your consent in accordance with the paragraph above, to which you objected in accordance with the paragraph below, upon which your personal information was unlawfully processed, or which it is necessary to erase in accordance with legal obligations
- The processing of your personal data will continue if you have the right to object to processing on the legal basis of our lawful interests, but if there are other legal grounds involved or if there are any undisputable reasons for continuing processing your personal information as it cannot be overturned by your rights, interests, or freedoms.
- The right to request an explanation of the logic of a decision made about you through only automated means
- The right to complain to your national data protection supervisory authority
- The right to object to direct marketing that allows you to set up rejections through your account or communications. You also have the right to object to profiling as far as direct marketing is concerned.

If you have any questions about your rights or concerns about how we process your personal information, we recommend that you contact your National Data Protection Supervisory Authority.

If you would like to exercise your rights, please contact us using the following methods: We try to respond as much as possible to your rights requests, but these are not necessarily absolute rights. This means that we may have to reject your request or may not make available for some of your requests.

If you request your rights, you will be required to provide proof of your ID. We may also ask you to clarify your request. We will strive to respond to any request within one month of verifying your identity. We reserve the right not to respond if we receive a repeated request or if there is a reason why we believe the request was made unfairly.

contact

If you have any questions about the use of your personal information or would like to exercise your rights, please contact support@calotto.world.