

## 【Terms of Use】

If you desire to participate in CALOTTO Services (hereinafter referred to as the “Services”, see the definition below), these Terms of Use apply to you, and you are legally binding.

By using the Services mentioned above, you agree that you have read and understood these Terms of Use and agree that these Terms of Use apply to you.

If you do not agree to these Terms of Use, you must immediately terminate using the Services.

As part of the registration process, if you confirm that "I am 18 years of age or older and I read and accept the Terms of Use and Privacy Policy. By ticking the box ", you will be legally bound by these Terms of Use. These Terms of Use include certain terms and conditions of the Services related to your participation and use.

You are subject to the legal obligations stipulated in these Terms of Use in any case of using the Services. This includes, but is not limited to, initiating, or paying deposits through the Services or submitting deposit details to us.

### 1, Definition

About these Terms of Use:

"CALOTTO" means the brand and all products offered "online" (accessed from a computer or laptop) via <https://calotto.world> and "mobile" (accessed from a mobile phone or tablet) of CALOTTO. This includes Lotto, games, and casinos.

"Closed Account Customer" means a user who has closed, de-registered or excluded a registered account by us or you.

"Customer" means a registered customer or a closed account customer.

"Intellectual Property" means a trademark or trade name, whether registered or not. Includes, but is not limited to, trademark applications, registered trademarks, logos associated with trade names and trademarks, domain names, design rights, trade dresses and trade names displayed on the Website. This includes registered domain names and their changes now and in the future.

Copyright, trade dress, trade name of any design owned or licensed by us anywhere worldwide for the use of any design, trade dress, company name, any software code, software architecture, software appearance, and all other intellectual property, copyright rights and licenses therefrom, belong to us.

"Offer" means all games and offers by CALOTTO.

"Participation" means any of the acts described in paragraph 4 below. This includes accessing CALOTTO, playing part of the offer, or using our website in any way.

"Registered Customer" means a person who has registered an account with us in the way described in section 4, and the account is considered "opened".

"Services" means the availability and facilities of the Website of CALOTTO that allow you to participate.

"We" means operators, including holding companies and affiliates (as circumstances apply).

"Website" means <https://calotto.world> and its website.

"Customer/User" or "Customer" means any person who has subscribed to CALOTTO and participates in any part of the offer offered by CALOTTO.

## 2.Customer participation at CALOTTO

### 2.1. Restrictions

You may participate in the services provided by CALOTTO only if you are over the age of 18.

If you are under the age of 18, participating in CALOTTO is prohibited and incompliant with applicable laws and regulations.

It is your sole responsibility to verify that it is legally allowed to you to participate in CALOTTO. You may only participate in CALOTTO if it is lawful. We do not guarantee the lawfulness of you CALOTTO's participation in the laws of the jurisdiction that applicable to you.

In such case, bets placed from any of the exclusion areas will be void and any deposits or bets from persons residing in your applicable jurisdiction will be refunded. The refund is subject to the fee collected by the bank or financial institution that manages the refund amount, plus the 10% administration fee of the total deposited by the individual.

A person who knowingly violates this section 4.1 may, for example, use a VPN, hide, or manipulate his or her current location with a proxy or similar service, provide false or misleading information about his current location or place of residence, or bet or place bets through a third party or on behalf of a third party in an exclusion area violates these Terms of Use, including attempts to circumvent this restriction. Be noted that such users may have committed fraud and may be subject to criminal prosecution.

## 2.2. Acceptance

By accepting these Terms of Use, you are fully aware that you are likely to lose money when gambling and will be fully liable for such losses. You agree that participation in the services provided by CALOTTO is your sole choice and discretion of the individual and it involves your risks. You will not make any claim to CALOTTO or any of its partner, director, officer, or employee, who shall be indemnified from such losses, regarding any losses.

## 2.3. Eligible Customers

Operator employees, former employees (less than 3 years), their affiliates, licensees, distributors, wholesalers, subsidiaries, advertising, promotions, other agents, media partners, retailers, and their immediate family members are not eligible to participate in the services provided by CALOTTO.

## 2.4. Identification

To participate in CALOTTO, you must enter your personal information during the account registration process. Personal information includes, but is not limited to your name, address, date of birth, etc. When a customer makes a deposit to that customer account, the Customer Confirmation procedure is performed.

When requesting a deposit, you will always need to send a valid ID that proves your age and address.

In the case of such a request, the payment of the deposit will not be processed until CALOTTO receives all necessary identification documents. Accepted forms of identification include, but are not limited to:

- A copy of a valid photo ID, such as a passport or driver's license.
- A copy of a recent utility bill who can verify your address, such as electricity or phone bills (important: utility bills must have been issued within 3 months).

- A copy of your recent credit/debit/bank account statement (note: your account statement must be related to the payment method you used and must have been issued within 3 months).

## 2.5. Age Confirmation Policy and Identification

Only registered customers can request a deposit. You grant permission to us and our designated agents under these Terms of Use when we need to verify your identity and clarify your right to use the money you bet on the services provided by CALOTTO.

We may withhold any funds in your CALOTTO customer account until your age is confirmed. If it is found that you are not of legal age at the completion of the age confirmation process, CALOTTO will return the deposit to that account and void all winnings or bonuses.

## 2.6. Risk

Participation in the services provided by CALOTTO is the sole choice and discretion of the individual and he/she approves that it involves risks. In addition, you agree that your participation in CALOTTO is for purposes other than your own entertainment and full-time work, and that you have made your own decisions.

## 2.7. Terms of Use

You represent, warrant, and agree to respect all applicable laws, regulations, and regulations regarding the use of this website and services. We are not responsible for any illegal or unauthorized use of this website or services by you. By agreeing to these Terms of Use, you agree to assist us by respecting applicable laws and regulations to the extent possible.

## 3, Your account

### 3.1. Single Account

You may register and operate only a single account on the services provided by CALOTTO. If you hold more than one account, we have the right to close all accounts you hold and to forfeit all funds.

### 3.2. Accuracy

You should keep your registration personal details up to date. If you have any changes to your address, email address, phone number or other contact or personal information, please contact customer service to update your account information. The name you provide to CALOTTO at the time of registration must be the same as the name on your government-issued ID.

### 3.3. Password

During the customer account registration process, you must select a combination of your own email address and password. This information must be kept secret. If your email address and password are entered correctly, any action performed through your account will take effect. CALOTTO is not responsible for any unauthorized use or abuse of personal information.

#### 3.4. Disclaimer

CALOTTO shall not be liable for any damages, losses, or any result of your participation, as a result of or alleged to have resulted from participation. This includes, but is not limited to, delays or interruptions in operation or transmission, loss or corruption of data, communication or line failures, abuse of any person on the offer or website, and errors or inaction of its content or website content.

#### 3.5. Dormant / Inactive Accounts

CALOTTO considers that the account to have been suspended/deactivated 6 months after the last logging in to the account. CALOTTO will seek to contact the Customer before deactivating the Account.

If Calotto does not respond to a customer within 7 days of the date of attempting to contact the customer, the account is recognized as dormant.

Once your customer account is recognized as a dormant account, CALOTTO reserves the right to charge you a monthly operating fee of \$5 (or the equivalent in the currency of your choice) ("Administration Fee"). After 6 months after the last account login is recorded, you will be charged the first administration fee. If a customer logs into your account during the hiatus, CALOTTO will stop collecting administration fees.

#### 3.6. Transfer of account

Transfer of funds between individual accounts is strictly prohibited. Customers are prohibited from selling, transferring, or obtaining accounts with other customers.

#### 3.7. Interest

No interest shall be made on any funds held in the Client Account.

#### 3.8. Account Suspension

CALOTTO has the right to suspend, close or terminate customer accounts in its sole discretion if it suspects that you have:

- Illegally won prize money. or
- Violated these Terms of Use.

You will be notified by e-mail of Calotto's finality. You will not be available to unlock your account during the suspension period.

### 3.9. Account Closure and Suspension

If you would like to close your customer account, please contact customer service. Our cooling-off and exclusion procedures are summarized in section 7.2 of these Terms of Use and are detailed in our Responsible Gambling Policy.

### 3.10. Changes

CALOTTO reserves the right, in its sole discretion, to suspend, modify, delete, or add content on the Website or services without immediate notice. We will not be liable for any loss resulting from any change or interruption or discontinuation of the Website or Services. Calotto shall not be liable for any claims from this point of view.

## 4, Deposits and withdrawals

### 4.1. Verifying identification

CALOTTO must successfully receive and verify your ID through your account or through a third party before you can make a deposit from your account.

### 4.2. Credit Check

CALOTTO has the right to perform external verifications on all card holders with third-party credit agents based on the information provided at the time of registration.

### 4.3. Records

Cardholders are responsible for keeping copies of transaction records and updates to these Terms of Use from time to time.

### 4.4. Withdrawal

The minimum amount and time for the deposit processing to your bank account vary depending on the settlement method selected and are listed in the "Deposit". In addition, these timeframes show internal refund confirmations within the business day of the normal time period, with only approximate values displayed.

The maximum amount of money drawn per transaction varies depending on the payment method selected, and you can check it on the account drawer page. There is no limit to the total amount of money that can be made by combining multiple trading methods.

All transfer of deposit is processed using the same payment method as when you deposited money into your account. The bank account that you designate must have the same name as the one you used to register your customer account. CALOTTO has the right to request the use of the same payment method or withdrawal as the one used for the deposit, or a specific payment method at its sole discretion.

Please note that withdrawals may have a slight delay in identity verification, and certain deposit methods may require additional confirmation at the time of withdrawal. If you make a first transfer to your bank account, we may take additional security measures to ensure that you are a legitimate recipient of funds if there is a large amount of money outs or changes to the payment method.

Where applicable, CALOTTO may, in its sole discretion, cancel/refund the customer's deposit balance instead of processing withdrawal transactions using another or the same payment method.

#### 4.5. Deposit to our account

The minimum deposit amount and time for the deposit process vary depending on the payment method selected and are listed in "Deposit" of our account. In addition, these timeframes indicate a deposit confirmation within the business day of the normal time period, and only approximate values are displayed.

In accordance with our anti-money laundering obligations, we have the right to request questions and documents regarding the source of the funds. If the information or documents provided are not deemed satisfactory, CALOTTO may suspend/terminate the guest's account and pass on the necessary information to the relevant authorities.

#### 4.6. Detailed update of payment methods

You can only update or add payment methods for the purpose of making a deposit to your bank account by contacting [customer service](#).

#### 4.7. Errors

If funds are credited to a customer's account or financial or credit/debit card due to an error, calotto must be notified without delay at your own risk. Any winnings following the error will be considered invalid and will be returned to CALOTTO. We have the right to withhold all or part of your balance, as well as any deposits, refunds, bonuses, or winnings a result of errors in your account.

#### 4.8. Refunds

Refunds may be made in exceptional circumstances and shall be refunded only at CALOTTO's discretion.

### 5. Terms and Conditions of Promotion

#### 5.1. Your Own General Terms and Conditions

CALOTTO may, from time to time, provide promotions and competitions managed by its own Terms of Use. Promotions, bonuses, or special gifts credited to your account must be used in compliance with these terms and conditions.

## 5.2. Right of Re-cancellation

CALOTTO has the right to withdraw promotions, competitions, bonuses, and special offers at any time.

## 6. Privacy Policy

CALOTTO is committed to protecting and respecting your privacy. In addition, the Operator complies with all applicable data protection and privacy laws. If you do not understand how we handle or use the personal information you provide to us, we recommend that you review our Privacy Policy.

Our Privacy Policy is inseparable from these Terms of Use and your acceptance is a prerequisite for account registration.

By agreeing to transfer your existing account from another brand to an operator, you consent to the transfer of your personal information in addition to transferring your account balance. Personal information includes your name, date of birth, registered deposit method, contact information, contact records, and past remittance and access details.

You agree to receive marketing communications from the Operator via email, mail, SMS, and telephone notifications. You can unsubscribe from these notifications at any time by contacting customer service.

## 7, Responsible gambling

### 7.1. Policy

CALOTTO is commitment to providing customers with a fun, friendly and sooty online gaming experience while recognizing that gambling can cause problems for some people. For this reason, CALOTTO actively supports responsible gaming and recommends customers to use a variety of responsible gaming features to improve the management of their customer accounts.

For more information, see our Responsible Gambling Policy.

### 7.2. Pause (timeout) and self-exclusion

You can request time-out or self-exclusion from CALOTTO at any time. To view the various timeouts and self-exclusion options available, see our Responsible Gambling Policy.

CALOTTO is commitment to providing excellent customer service. As part of that commitment, CALOTTO is committed to supporting responsible gambling. Calotto will use all reasonable efforts to enforce its responsible gambling policy, but CALOTTO will not be held responsible for any continued gambling or



intentionally circumventing any relevant measures to seek the use of the Website or Services. Calotto cannot enforce its measures/policies.

## 8, Intellectual property rights

You acknowledge and agree that all rights, rights, and interests in intellectual property are our absolute property or are duly licensed. The use of intellectual property is not allowed without prior written consent. You agree not to copy, reproduce, transmit, publish, display, distribute, commercially abuse, or tamper with any intellectual property (and agree not to assist or promote it to any third party).

You acknowledge and agree that the offer and the materials and content contained on the Website are only available for personal and non-commercial purposes. The use of such material or content in any other way is strictly prohibited.

## 9, suspended while playing

### 9.1. No Warranty

Services, offers and websites are provided "as is". To the fullest extent allowed by law, we make no warranties or warranties, express or implicit, regarding the satisfactory quality, compatibility with purpose, completeness, or accuracy of the Services, Offers or Websites.

### 9.2. Failure

We are not responsible for computer malfunctions, telecommunications services, or internet connection failures, or attempts to participate in CALOTTO in a way we do not intend.

In the event of a promotion, dividend table error, or gaming software error, CALOTTO has the right to correct such error by changing the customer's balance or account details. CALOTTO has the right to remove any portion of the offer from the Website at any time. Any portion of the offer that indicates incorrect behavior due to incorrect settings or bugs that affect payouts, game data or other balances will be canceled and removed from the website. You can change the customer's balance and account details in such cases to correct the error.

In addition, live TELEVISION and other broadcasts offered to you as part of CALOTTO's offer may be delayed, causing others to get more up-to-date information about such broadcasts. We are not responsible for any other information (score, game time, etc.) that is wrong.

### 9.3. Viruses

While we take reasonable steps to ensure that our websites and offers are free of computer viruses, we do not guarantee that there will be no such problems with our websites and offers. It is your responsibility to protect your system and to have the capability to reinstall data and programs lost due to viruses.

#### 9.4. Service Outages

The Company may temporarily suspend all or part of the Services for any reason in its sole discretion. We may, but are not obligated to, send you as much notice as reasonably feasible for such interruptions. The Company will restore the Service as soon as possible after such temporary suspension.

#### 9.5. Invalid Bets

In the event of a system malfunction, all indeterminate bets will be void. We will not be liable for any losses you may suffer because of such suspensions or delays. If the balance of your Customer Account is negative due to invalid "winning" bet results, we have the right to recover such amount from your account deposit, withdrawal, bonus, or winnings.

### 10, customer service and customer complaints

#### 10.1. Customer Service

You can contact customer service at any time by email.

E-mail: [support@calotto.world](mailto:support@calotto.world)

#### 10.2. Filing a complaint

In any case, you must file a customer complaint within 3 months of the problem occurring.

To ensure that your claim is directed to and investigated by the exact department, you must provide CALOTTO with written communications through the following means:

E-mail: [support@calotto.world](mailto:support@calotto.world)

#### 10.3. Information required for written communication with CALOTTO

To protect your privacy, all email communications between you and CALOTTO must be performed using the email address you registered with your customer account held by CALOTTO. Otherwise, our response may be delayed.

Any written communication with CALOTTO, including complaints, must include the following information:

- Nicknames registered to your customer account
- Name registered in your customer account
- Phone number registered with your customer account
- Details of complaints/claims

- Specific date and time associated with the complaint/claim, if applicable

Please note that if a written notice containing the information described above is not submitted, the complaint/complaint may be delayed in a timely manner and cannot be responded to.

We will try to reply to you within 72 hours of receipt. In addition, we will do our best to resolve the reported issue immediately and resolve it within a maximum of one month.

#### 10.4. Conspiracy

If you suspect that a customer is colluding with another customer, or if there is any fraud, notify CALOTTO by the means of communication described in the customer complaint handling procedure above (see section 10.3).

### 11, disclaimers and limitations of liability

#### 11.1. Disclaimer

You warrant to indemnify in this Agreement that the Company, its directors, officers, employees, shareholders, agents and affiliates, top parent, and parent companies, and any of its subsidiaries, including but not limited to all prices, costs, liability, and damages (direct, indirect, special, derivative, exemplary, punitive, or other) a result of your participation; you agree that you will not cause any damage through your:

- Access, use or re-use this website.
- Use or re-use of the website by telecommunications services.
- Use or reuse of material obtained from websites or other sources.
- Entry, use or re-use of website servers.
- Facilitate or facilitate deposits into calotto customers' accounts.
- Betting or gaming in CALOTTO via the provided delivery mechanism.
- Acceptance and use of prizes or prizes in or from CALOTTO.

#### 11.2. Limitation of Liability

The total liability of our directors, officers, employees, shareholders, agents and affiliates, our top parent and parent company and any of our subsidiaries may not exceed the amount of bets or bets placed from your account, whether directly or indirectly (even if you are notified of such possible loss or damage), in connection with any loss or damage incurred by any of our top parent and parent companies or any of our subsidiaries.

### 11.3. Links

CALOTTO will not be liable for any loss or damage a result of or in connection with the use of links contained on the Website, including, but not liable for any contract, tort, negligence, or other liability. We are not responsible for the content contained on internet sites linked to or linked to or through the Website.

12.CALOTTO is not a financial institution.

12.1. We do not provide legal or tax advice.

CALOTTO does not provide advice on tax or legal issues. If you would like your customers to be advised on taxes and legal issues, we suggest contacting the appropriate advisor.

12.2. Prohibition of arbitrage

It is strictly prohibited to use CALOTTO and its systems to conduct arbitrage through exchange rates. If CALOTTO deems that you have intentionally used the system for financial gain through arbitrage, any benefit will be forfeited and excluded from your balance without warning or notice.

12.3. Anti-Money Laundering

Customers are strictly prohibited from using CALOTTO and its systems to transfer any kind of illegal money.

You may not use the Website for illegal or misconduct or prohibited transactions (including the processing of criminal money laundering) under the laws of the jurisdiction applicable to you.

If CALOTTO suspects that calotto may engage in misconduct, illegal activity, or improper conduct, including money laundering activities or acts that violate these Terms of Use, access to CALOTTO may terminate immediately and your account may be blocked.

If your account is suspended or blocked in these circumstances, CALOTTO is not obligated to refund the amount remaining in your account. In addition, CALOTTO has the right to notify the concerned authorities, other online service providers, banks, credit card companies, electronic payment providers, or other financial institutions of your identity and any suspected illegal, fraudulent, or inappropriate conduct. You will fully cooperate with all CALOTTO investigations into such activities.

13, Account suspension/suspension

13.1.

CALOTTO has the right to cancel your account for any reason without notifying you. The balance of your account at the time of such cancellation will be credited to your credit/debit card or cryptocurrency wallet or financial account.

### 13.2.

If we have reason to believe that you are engaged in or may be engaged in any of the following activities, we have the right (regardless of other provisions contained in these Terms of Use) to cancel or suspend your account without limiting section 13.1:

- Calotto has more than one your active account.
- The name on your CALOTTO account does not match the name of the financial/bank account or credit/debit card used to deposit money into your CALOTTO account.
- If you go bankrupt.
- You provide incorrect or misleading information while registering for a CALOTTO account.
- Attempts to hide or manipulate your customer account with a VPN, proxy, or similar service, to provide false or misleading information about your current location or place of residence, or to place bets or bets through third parties or on behalf of a third party.
- You are not over 18 years old.
- If you live in an excluded area.
- Allow (intentionally or unintentionally) someone else to participate using your CALOTTO account.
- Playing in partnership with other customers as part of a club or group. Or if you place a bet or bet in a way that contains the same (or substantially same) selection and is coordinated with other customers.
- Calotto receives a "refund" or "refund notification" from the deposit system used in your account.
- If you fail our advanced due diligence or are found to have unaccepted bid-rigging, misconduct, money laundering or any type of fraud; or,
- CALOTTO determines that you have adopted or used a system specifically designed to defeat the gaming system, including other automated systems such as machines, computers, software, or bots.

### 13.3.

If CALOTTO closes or suspends your Customer Account for any of the reasons described in paragraph 13.2 above, you will be liable for all claims, losses, liability, damages, prices, and expenses incurred or borne by CALOTTO (together, "Claims") and will not interfile or damage CALOTTO in such claims.

### 13.4.

If there is reasonable basis to determine that we have participated in any of the activities described in section 13.2 above, we reserve all or part of the balance and may recover any winnings a result of any deposit, payout, bonus, or act set forth in section 13.2 of your account. In such circumstances, your details will be passed on to the relevant regulatory authority, regulatory body, or other relevant external third party. The rights set out here do not infringe these Terms of Use or any other rights you have against you under any other conditions.

## 14, Others

### 14.1. Full Agreement

These Terms of Use represent a final and exclusive agreement between you and CALOTTO, and supersede and integrate with all prior agreements, notices, and understandings between you and CALOTTO regarding your participation in the services provided by CALOTTO.

### 14.2. Amendments to the Terms of Use

CALOTTO has the right to amend these Terms of Use or to implement or amend the procedure at any time. A notice message informing you that our Terms of Use has changed will appear the next time you log in to the CALOTTO website, and you must accept any changes to the Terms of Use before continuing to join CALOTTO.

### 14.3. Final Decision

If there is a difference between the results displayed on the website or offer and the CALOTTO server software, the results displayed in the CALOTTO server software will be official and the result.

### 14.4. Taxes

You are solely responsible for any taxes applicable to prizes or winnings collected from CALOTTO.

### 14.5. Force Majeure

CALOTTO shall not be liable for any negligence or delay in the performance of its gaming contractual obligations caused by reasons outside our reasonable control.

### 14.6. No agency

Nothing in these Terms of Use shall be interpreted as creating an agent, partnership, trust agreement, trust relationship, or any other form of joint business between you and us.

#### 14.7. Severability

If any of the terms and conditions are invalid, illegal, or unenforceable by the competent authorities, the terms or defaults to that extent will be separated from the remaining valid terms of use to the fullest extent allowed by law. In such cases, any portion deemed invalid or unenforceable shall be amended in a way that complies with applicable law to reflect CALOTTO's original intentions as much as possible.

#### 14.8. Description of the Terms and Conditions

We believe these Terms of Use are open and fair. If you need us to explain the Terms of Use or other services, please contact customer service.

These Terms of Use in the English version and other terms and conditions in the English version shall take precedence over other language versions.

These Terms of Use take precedence over any communication via email, chat, or telephone.

Please note that all communications and calls may be recorded.

#### 14.9. Appointment

These Terms of Use are for your personal use and cannot be transferred or sub licensed without our prior written consent. We have the right to transfer or delegate any of our rights and obligations under this Agreement to a third party.

#### 14.10. Transfer of Business

If a change in the management of the operator, merger, acquisition, or transfer of its asset, your customer account and related data may be part of the assets transferred to the buyer or acquirer. In such cases, we will notify you via email or on our website and explain your options for transferring your account.

#### **【Inquiry】**

At CALOTTO, we are committed to providing you with the best online lotto.

We strive to deliver the best betting and test your betting strategy in the safest, most enjoyed and fulfilling online environment. Our only goal is to deliver the ultimate online lotto and betting to players around the world. To that end, please help us continue to improve the quality of our services.

We will do our best to respond to your email questions within 72 hours so that you can fully enjoy the CALOTTO experience.

Customer Support: [support@calotto.world](mailto:support@calotto.world)

